**Harshika Patel**

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**Professional Summary**

Dedicated QA professional with 3+ years of experience in manual software testing, now transitioning into automation testing. Certified in Selenium WebDriver with Java from Udemy, with a solid background in various testing methodologies and tools.

**Highlights of Qualifications**

* Proficient in functional, regression, UAT, and smoke testing
* Experienced with Test Management tools: JIRA, TestRail, Microsoft Azure
* Skilled in Selenium WebDriver for automation testing
* Familiar with defect tracking tools: Bugzilla, Mantis BT
* Strong analytical and problem-solving skills
* Excellent communication and documentation abilities
* Skilled in working within Agile and Waterfall frameworks

**Technical Skills**

* Operating Systems: Windows, Android, iOS, Linux
* Test Management Tools: Jira, TestRail, Microsoft Azure
* Defect Management Tools: JIRA, Mantis BT, Plan.io
* Testing Tools & Frameworks: Selenium, JMeter, Blaze meter, Eclipse, Visual Studio Code, Git
* Databases: MySQL, MongoDB, PostgreSQL
* Programming Languages: C, Python, Java, HTML, CSS
* CI/CD Tools: Jenkins, GitHub

**Professional Experience**

**Software Test Engineer**

**Casepoint Pvt. Ltd., Surat, Gujarat, India**

**March 2020 - August 2022**

* Executed comprehensive testing of web applications in Agile environment
* Created and maintained detailed test plans, test cases, and test scripts in Microsoft azure
* Understand the assign requirement and start creating the test case which cover all major scenarios (critical and logical thinking are more important here)
* Participated in test execution, and bug lifecycle management
* Conducted UI, database, functional, non-functional, regression, and load testing, UAT Testing
* Collaborated with developers and stakeholders to ensure high-quality software delivery

**Junior QA Tester**

**Vasundhara Vision, Surat, India**

**February 2019 - February 2020**

* Tested mobile apps, websites, and games across various devices and platforms
* Managed client projects, conducted API (using postman), functional, regression, and smoke testing
* Check the crash also in application using Crashlytics
* Conducted functional, regression, smoke, and UAT testing
* Logged and tracked defects using JIRA, ensuring timely resolution
* Collaborated with developers to troubleshoot and resolve issues

**Automation Test Engineer-- Internship**

**Techfusion Technologies, Navsari, India**

**June 2018 - January 2019**

* Developed and maintained automated test scripts using Selenium WebDriver in Java
* Knowledge about different locators
* Integrated automation tests with CI/CD tools like Jenkins
* Analyzed requirements and designed test cases and test scripts for comprehensive test coverage
* Prepared detailed test reports and provided insights on test coverage, defects, and quality metrics

**Certifications**

* Udemy Certification: Selenium WebDriver with Java - Basics to Advanced + Frameworks by Rahul Shetty—2024
* ABC Technologies, Bangalore: Manual testing and Java development language --2018

**Education**

* Post Graduate Certificate in Software Quality Assurance and Test Engineering

Conestoga College, Waterloo, ON -- September 2022 - April 2023

* Post Graduate Certificate in Computer application development

Conestoga College, Waterloo, ON -- September 2023- April 2024

* Bachelor of Engineering in Computer Engineering

Mahatma Gandhi Institute of Technical Education & Research Centre, Navsari, Gujarat

August 2014 - May 2018

**Additional Experience**

* Manager, Burger Factory, Waterloo -- October 2022 – Present.